

Exam Code: 000-R15

Exam Name: IBM AnyPlace Kiosk Models 5xx, 7xx, &9xx

Technical Mastery

Vendor: IBM

Version: DEMO

Part: A

1: The IBM Diagnostics for POS Systems and Peripherals runs from which media?

- A.the enterprise server
- B.a USB connected CDROM drive
- C.a USB memory key, 256MB or larger
- D.a subdirectory on the hard disk drive of the system

Correct Answers: C

2: What is the standard RAM configuration on all IBM AnyPlace Kiosk models?

- A.1GB
- B.2GB
- C.256MB
- D.512MB

Correct Answers: D

3: Where can either the IBM AnyPlace Line Scanner or the IBM AnyPlace Omni Scanner be attached?

- A.RJ45 connector located under the larger I/O door
- B.RJ45 connector located under the side access door
- C.RJ45 connector located under the smaller I/O door
- D.RJ45 connector located under the chin of the display

Correct Answers: A

4: What is the purpose of attaching the POS Hub to an IBM AnyPlace Kiosk?

- A.It provides backup power to the AnyPlace Kiosk system.
- B.It provides support for a second AnyPlace Kiosk in an adjacent checkout location.
- C.It enables the AnyPlace Kiosk to which it is attached to act as a centralized server.
- D.It enables attachment of peripheral devices such as a cash drawer, customer display, keyboard, or printer.

Correct Answers: D

5: Although the normal electrostatic discharge is _____ volts, IBM tests to make sure the IBM AnyPlace Kiosk can withstand _____ volts without damage.

- A.700 and 1,500
- B.1,500 and 7,000
- C.7,000 and 15,000
- D.15,000 and 25,000

Correct Answers: C

6: When utilizing the IBM AnyPlace POS Hub, where does the IBM AnyPlace Kiosk get its power?

- A.a lithium ion battery
- B.an external power supply

- C.the AnyPlace POS Hub to which it is connected
- D.its own integrated power supply that is plugged into a wall outlet

Correct Answers: C

7: A customer has been using several IBM AnyPlace Kiosk Models 1Z2 and 1Z5 since mid-2006. They are very interested in implementing the IBM AnyPlace POS Hub. Which information should be provided to this customer?

- A.The POS Hub is fully compatible with their current AnyPlace Kiosk models.
- B.It is not possible to implement the POS Hub with their current AnyPlace Kiosk models.
- C.It is possible to implement the POS Hub only if they are running Windows Embedded for Point of Service (WEPOS).
- D.It is possible to implement the POS Hub only if their current kiosks were originally ordered with the optional PCMCIA slot.

Correct Answers: B

8: What is the final step to restoring CMOS settings?

- A.update BIOS
- B.update all drivers
- C.recalibrate the touch screen
- D.restore any customer-specific settings that were affected

Correct Answers: D

9: Which three operating systems are supported by IBM on the IBM AnyPlace Kiosk? (Choose three.)

- A.IBM PC DOS 7.0
- B.Microsoft Windows 2000
- C.IBM Retail Environment for SUSE Linux
- D.Microsoft Windows Vista Business (32-bit)
- E.Microsoft Windows XP Professional Edition (32-bit)
- F.Microsoft Windows Embedded for Point of Service (WEPOS)

Correct Answers: D E F

10: In order to prevent electrostatic discharge (ESD) damage when removing or replacing parts in the IBM AnyPlace Kiosk, which preliminary step should be taken before opening the device?

- A.remove wool clothing to reduce ESD
- B.connect an ESD wrist strap and cord
- C.do not stand on a carpeted surface; stand on an ESD treated rubber mat
- D.wear rubber gloves to reduce static electricity and prevent cutting fingers on the sharp edges

Correct Answers: B

11: The CPU fan is critical to the operation of the system. Under which two conditions will the CPU LED illuminate? (Choose two.)

- A.The fan has stopped spinning.
- B.The fan is spinning slower than usual.

- C.The fan temperature is over 90 degrees Celsius.
- D.The fan is caked with dust and other substances.
- E.The fan temperature is less than 60 degrees Celsius.

Correct Answers: A C

12: How is the Unintentional Touch Utility accessed?

- A.press Ctrl + u after the system has powered on
- B.select the utility from the menu of power on utilities
- C.tap the touchscreen twice as the system is powering on
- D.access the Start menu and select IBM Touch Screen Configuration after the system has powered on

Correct Answers: D

13: If a keyboard is attached, how are the contents of the Service Processor Event Log viewed?

- A.press F1 during POST
- B.press F8 during POST
- C.press ctrl + D keys together during POST
- D.activate the Start menu and select Service Processor Event Log from the list of programs

Correct Answers: C

14: Which two customizations can a customer choose for IBM AnyPlace Kiosk models? (Choose two.)

- A.stereo or mono speakers
- B.one of two AMD processors
- C.one of three display sizes
- D.a touch or non-touch display
- E.a color or monochrome display

Correct Answers: B C

15: What is the benefit of the dual channel memory architecture used in the IBM AnyPlace Kiosk?

- A.It allows the system memory to be expanded up to 4GB.
- B.It allows the AnyPlace Kiosk to perform well in multitasking environments.
- C.It allows the AnyPlace Kiosk to support 64-bit versions of Windows operating systems.
- D.It doubles the amount of data sent from RAM to the CPU when matching SO-DIMMs are installed.

Correct Answers: D