

Vendor: Avaya

Exam Code: 3100

**Exam Name:** Avaya Aura Communication Manager

Administration Exam

**Version:** DEMO

# **QUESTION 1**

Which users does Call Park best serve?

- A. Users who need to retrieve calls from any extension in the system
- B. Users who travel domestically using smartphones for basic communication
- C. Users who travel Internationally using smartphones for basic communication
- D. Users who need to pick up calls from their smartphones while traveling

Answer: A

#### **QUESTION 2**

Which concept is associated with Terminal Translation Initialization <TTI>?

- A. Class of Service (COS)
- B. Class of Restriction (COR)
- C. Extension to Cellular (EC)
- D. Administration without Hardware (AWOH)

Answer: D

# **QUESTION 3**

When creating on administrator account, what is the setting In the user profile that allows full access for all commands?

- A. r-
- B. rm
- C. wm
- D. rx

Answer: A

# **QUESTION 4**

Which two features are ports of COS? (Choose two.)

- A. Data Privacy
- B. Bridged Call Appearance
- C. ISDN-PRI
- D. Console Permissions

Answer: BC

## **QUESTION 5**

Which type of traffic does a DID trunk support?

- A. Incoming and outgoing calls between the telephone system and the local central office
- B. Customer-provided equipment to the telephone system
- C. Incoming calls routed directly to internal extensions
- D. Outgoing calls between telephone system and the local central office

# Answer: C

# **QUESTION 6**

What does the Class of Service (COS) setting control?

- A. The applications that a user can access and use
- B. The capabilities or limits of calling privileges
- C. The level of service that the user will receive
- D. The pre-defined features that a user can access and use

## Answer: A

#### **QUESTION 7**

Which statement is true about the Station Lock feature?

- A. The feature permits only incoming calls, and using a FAC and security code permits emergency or outgoing calls.
- B. The feature permits only outgoing calls, and using a FAC and security code permits Incoming and outgoing calls.
- C. The feature permits Incoming calls, and the telephone can be unlocked only from designated telephone(s) by inputting a security code.
- D. The feature overrides the COR of a station.

## Answer: C

## **QUESTION 8**

On the add trunk-group x form, what must match the DAC in the Dial Plan Analysis form?

- A. FNPA
- B. TAC
- C. COS
- D. Ext

### Answer: D

## **QUESTION 9**

Which Call Pickup Group allows the administrator the ability to combine different Pickup Groups?

- A. Directed Call Pickup
- B. Pickup Group
- C. Expanded Pickup Group
- D. Extended Pickup Group

# Answer: D

# **QUESTION 10**

Which signaling protocol registers with Communication Manager?

- A. SIP
- B. H.225
- C. H.323
- D. SIP1

Answer: C

## **QUESTION 11**

Which component registers SIP Endpoints?

- A. System Manager
- B. Communication Manager
- C. Switch
- D. Session Manager

Answer: D

## **QUESTION 12**

With respect to a Communication Manager Dial Plan, which command shows Multiple Locations enabled?

- A. Display Dial Plan Analysis
- B. Display System-Parameters Customer Options
- C. Display Dial Plan Parameters
- D. Display Customer Options

Answer: C

# **QUESTION 13**

You must configure a deportment manager's station so that calls to employees ring even though the called station might have send All Calls activated.

Which feature addresses these conditions?

- A. Button activated Executive Calling
- B. FAC or button activated Automatic Inclusion
- C. FAC or button activated Priority Calling
- D. Button activated Send All Calls override

Answer: C

# **QUESTION 14**

A company is adding a new building to its campus. During construction you receive notice that no one in the Accounting department, which is supported to move the new building when completed, can make an outgoing call.

Which Interface and page or command do you use to begin troubleshooting the problem?

- A. SMI, Network Configuration page
- B. SMI, Certificate Alarms page
- C. List trace command

D. SAT, display node-names command

Answer: A

## **QUESTION 15**

Which two main interfaces are used for Communication Manager administration? (Choose two.)

- A. IPSI
- B. SAT
- C. SMI
- D. COS

Answer: BC

## **QUESTION 16**

You are a technician responsible for an Avaya Aura? Communication Manager implementation. You need to connect your PC/laptop to the server for initial setup and administration, as well as, set up a PC/laptop for the customer for on-going administration.

From the following list, which method is best used for on-site access to Communication Manager?

- A. Through the service PC/laptop connected to the pre-configured CM IP address of 192.11.13.5
- B. Through the service PC/laptop connected to the services port on the server using a crossover cable
- C. Through the service PC/laptop connected to the services port on the server using a USB cable
- D. Through the service PC/laptop connected to the Secure Access Link (SAL) interface on the server using a crossover cable

Answer: B

# **QUESTION 17**

When assigning on Abbreviated Dialing Group lists, by which multiple can the list be increased?

- A. One
- B. Three
- C. Five
- D. Ten

Answer: C

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