

Vendor: HP

Exam Code: HP2-H19

Exam Name: HP Client Virtualization Solutions - Sales

Version: DEMO

## **QUESTION 1**

Where do the user profile, data, and applications reside in a thin client solution?

- A. on the Internet
- B. on a Solid State Drive
- C. on the client
- D. in the data center

#### Answer: D

#### **Explanation:**

http://h20195.www2.hp.com/v2/GetPDF.aspx/4AA2-7731ENW.pdf (page 7, topic: thin clients, first paragraph)

## **QUESTION 2**

How do thin clients help a customer who is facing increasing costs?

- A. Thin client solutions eliminate the cost of licensing and reduce the time needed for patch fixes.
- B. Thin client solutions reduce the cost of desktop upgrades, software, maintenance, and support.
- C. Thin client computing allows large computing tasks to be distributed across many computers.
- D. Thin clients allow users to be responsible for administering their own updates and maintenance.

## Answer: B

#### **Explanation:**

http://net.educause.edu/ir/library/pdf/DEC0005.pdf (page 1, 2nd and 5th bulleted point)

## **QUESTION 3**

How does cloud computing help customers?

- A. Enables them to centralize content creation and brand management
- B. Makes management functions unnecessary (including updates and patches)
- C. Diagnoses and repairs their systems without user or IT support
- D. Eliminates the need to plan or develop solutions for peak network traffic

## Answer: D

## **QUESTION 4**

Client virtualization is ideal for which type of customer?

- A. a corporation that needs to support a large mobile user base
- B. a research firm that is building complex computational models
- C. a retail business that needs to run multimedia-rich applications
- D. a call center that needs to personalize desktop images

### Answer: C

#### Explanation:

http://getsmart.intel.com/fileadmin/other/Benefits\_Client-Side\_Virtualization.pdf (page 2, left column, first paragraph)

## **QUESTION 5**

How might students benefit from the use of client virtualization in the school?

- A. Student information is secure in the data center.
- B. Students have greater access to classroom computers.
- C. Teachers are able to maintain and move computers to better meet student needs.
- D. Students are able to learn how to maintain and secure their data.

#### Answer: A

## Explanation:

http://www.vmware.com/files/pdf/partners/hp/HP-CV-Education-Solution-Brief-4AA1-6585ENW.pdf (page 1, first paragraph)

## **QUESTION 6**

Your customer's business must operate non-stop with a strong disaster recovery plan. How should you position client virtualization for them?

- A. In the event of a disaster, your users can access their data from home.
- B. Thin clients can easily be moved to another facility and continue operations.
- C. The user's desktop and data can be accessed from anywhere with connectivity.
- D. Disaster recovery needs to focus on the data center; the desktops are portable.

## Answer: A

#### **Explanation:**

http://searchservervirtualization.techtarget.com/feature/Virtual-disaster-recovery-FAQ

## **QUESTION 7**

Which customer challenge can be met with digital signage?

- A. displaying advertising and other messages adaptively across a network
- B. sending customers a fixed message designed for content longevity
- C. archiving user display information so it can be stored at an off-site location
- D. providing an infrastructure for delivering locally crafted messages

#### Answer: A

#### **QUESTION 8**

Which market was identified in the training as having difficulty in managing large, dispersed IT deployments without adding IT resources?

- A. Financial Market
- B. Healthcare Market
- C. Call Center Market
- D. Outsourcing/Offshore Market

#### Answer: A

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