



**Vendor:** HP

**Exam Code:** HP3-C02

**Exam Name:** C02 - HP Color LaserJet CP6015 and  
CM6040 MFP Service Qualification

**Version:** DEMO

**QUESTION 1**

What is the maximum number of staple jobs accepted, within one job request, by the Stapler/Stacker Output Bins?

- A. 10
- B. 30
- C. 50
- D. 100

**Answer: B**

**QUESTION 2**

What advantages do the CM6040f/30f bundles have over the base models? (Select two.)

- A. The f bundles have more RAM.
- B. The f bundles have an analog fax.
- C. The f bundles have a color display.
- D. The f bundles have two extra input trays.

**Answer: BD**

**QUESTION 3**

Which CP6015 Series printer includes a hard drive?

- A. CP6015x
- B. CP6015xh
- C. CP6015dn
- D. CP6015de

**Answer: B**

**QUESTION 4**

Which is the best way to carry an image drum?

- A. Use the built-in handle on the top.
- B. Place a hand on both ends and hold it upright.
- C. Place both hands underneath the drum for support.
- D. Flip it over so that toner does not leak out of the bottom.

**Answer: A**

**QUESTION 5**

What should be done with installed components, such as the hard drive, RAM, and fax card, on the formatter board when the formatter is being replaced?

- A. They should remain in the old formatter board.
- B. They should be installed on the replacement formatter board.
- C. They should be sent back to HP to be refurbished and reused.
- D. They should be discarded because they may be the source of the error.

**Answer: B**

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