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**Case Study 1 - Woodgrove Bank (QUESTION 1 - QUESTION 10)**

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**QUESTION 1**

You are evaluating a Microsoft Office PerformancePoint Server 2007 solution for Woodgrove Bank. You need to identify the gap that exists between the bank's current state and its future state based on the maturity level of the current infrastructure. Which gap should you identify?

- A. Desktop application deployment
- B. Hardware requirements
- C. Network architecture
- D. Software licensing

**Answer: D**

**QUESTION 2**

You need to document which key technology infrastructure issues prevent the ESM group from meeting its goals. Which issue should you choose?

- A. Data entry is performed manually.
- B. Static spreadsheet-based are used to capture data
- C. Supplier data is improperly updated in Project Server.
- D. Workflows are undefined in Windows SharePoint Services.

**Answer: B**

**QUESTION 3**

You are evaluating an automated safety certification management system for Fabrikam. You need to identify how Fabrikam will most benefit from the solution. Which financial benefit should you identify?

- A. Reduced workers compensation and disability benefits
- B. Reduced operational interruptions, creating more annual revenue
- C. Reduced Plant Safety department staff, creating fewer operational costs
- D. Reduced costs for database licenses, client computer enhancements, training, and software development

**Answer: B**

**QUESTION 4**

You are evaluating a company-wide safety management solution for Fabrikam. You need to identify which Fabrikam interviewee is responsible for implementing this solution. Which interviewee should you identify?

- A. Corporate Controller
- B. Production Operations Manager

- C. Plant Safety Department Manager
- D. Vice President

**Answer: D**

**QUESTION 5**

You need to identify which business process Fabrikam must improve. Which process should you identify?

- A. Employee safety certification compliance
- B. Environmental compliance reporting
- C. Industry safety trend reporting
- D. Management safety performance reviews

**Answer: A**

**QUESTION 6**

You are evaluating a safety certification management system for Fabrikam. You need to recommend a solution to resolve the Fabrikam staffing gap. The solution must support the company's future state. What should you recommend?

- A. Hire an additional Safety Coordinator to manage additional certification processes.
- B. Hire an additional temporary employee for month-end report processing.
- C. Hire an additional IT Specialist to support the safety certification management system.
- D. Shift employee safety responsibilities from the Plant General Manager to the Productions Operations Manager.

**Answer: C**

**QUESTION 7**

You are evaluating an automated safety certification management system for Fabrikam. You need to identify the primary adoption risk inherent in this solution. Which adoption risk should you identify?

- A. The safety compliance agency rejects the safety training and testing system.
- B. The new solution is incompatible with the existing technology infrastructure.
- C. Delays in the systems implementation continue exposure to compliance regulations.
- D. The safety staff fails to use the new system because its value is inefficiently communicated to them.

**Answer: D**

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