

Vendor: Avaya

Exam Code: 3305

Exam Name: Avaya Aura Experience Portal with POM Implementation and Maintenance exam

Version: DEMO

QUESTION 1
You are preparing to build a large 1200 port Avaya Aura Experience Portal (AAEP) system and the client has asked you to protect the information contained in the calls to and from all of the extended servers.

Which three choices will meet this requirement? (Choose three)

A. Encrypt H.323 call control between the media Processing Platform (MPP) and the Avaya Communication Manager server
B. Encrypt audio data to and from the speech servers by using MRCP V2 protocol (Media Resource Control Protocol) with TLS (Transport Layer Security) enabled
C. Partition the client data network to limit the exposure of certain non-encrypted VoIP components of AAEP system to the corporate network
D. Disable the HTTPS protocol on your application servers and use HTTP only
E. Encrypt Real-Time Transport Protocol (RTP) audio data between the MPPs and the Avaya communication Manager feature server

Answer: ABE

QUESTION 2
When installing Avaya Proactive Outreach Manager (POM) software on the Avaya Aura Experience Portal (AAEP) in a multiple Experience Portal Manager (EPM) configuration, on which server must the POM EPM plug-in be installed?

A. the primary EPM server
B. an auxiliary EPM server
C. the remote application server
D. a Media Processing Platform (MPP) server

Answer: A

QUESTION 3
Which statement about user permissions is true?

A. When logged in as org user, all global and organization based information can be seen, but only organization specific data can be edited.
B. When logged in as admin user, all global and organization based information can be seen, but only non organization specific data can be edited.
C. When logged in as admin user, only global information can be seen and edited.
D. When logged in as org user, only the information for the organization to which we belong can be seen and edited.

Answer: D

QUESTION 4
When installing Avaya Proactive Outreach manager (POM) software on the Avaya Aura Experience Portal (AAEP), which two interfaces may be used to install the software? (Choose two)

A. The Tomcat Administration Screen

B. The AAEP Web administration POM menu
C. The graphical user interface (GUI)
D. The command line interface (CLI)
E. The Remote Desktop

Answer: CD

QUESTION 5
Which menu provides details about the running calls being handled by Intelligent Customer Routing R)?

A. Call Center
B. ICR Manager
C. ICR Monitor
D. Standard Report

Answer: D

QUESTION 6
You need to identify whether your customer is using an enterprise license server to push an allocation license file down to local WebLM server on the Avaya Aura Experience Portal (AAEP) or if the license resides permanently on the AAEP.

How will you determine what mode of license is being used?

A. At the Linux CLI level navigate the $CATALINA_HOME/Webapps/WebLM/license and lists the files with the is-1 command. If the file naming conversation is in the format of ALF_XXXXXXXXXXXX.xml, then an allocation license has been pushed from an Enterprise License Server.
B. At the Linux CLI level navigate to $CATALINA_HOME/Webapps/WemLM/META-INF and list the files with the is-1 command. If the file naming conversation is in the format of ALF_XXXXXXXXXXXX.xml, then an allocation license has been pushed from an Enterprise License Server.
C. At the Linux CLI level, navigate to $CATALINA_HOME/webapps/WebLM.data/log and list the files with the is? command. If the file naming conversation is in the format of ALF_XXXXXXXXXXXX.xml, then an allocation license has been pushed from an Enterprise License Server.
D. At the Linux CLI level, navigate to $AVAYA_VPMS_HOME.lib.wecapps/WebLM/license and list the files with the is? command. If the file naming conversation is in the format of ALF_XXXXXXXXXXXX.xml, then an allocation license has been pushed from an Enterprise License Server

Answer: A

QUESTION 7
Avaya Proactive Outreach Manager (POM) requires access to a database. Which two database types are supported? (Choose two)

A. Sybase 12.5 or higher
B. Oracle 0.0 or higher Id
C. Informix 9.21.UC4

D. MS SQL Server 2000
E. Postgres 8.2.3 or higher

Answer: BE

QUESTION 8
A technician determines that even though the Intelligent Customer Routing (IC-R) Core is function correctly, ICR Core logs are not displayed under Log Viewer of experience Portal Manager.

Which two properties in the icrcore.properties file need to be corrected? (Choose two)

A. ICRAdminUKI
B. VPRemoteLogWebService
C. ICRSipUserName
D. ICRSipTCPPort
E. VPProductID

Answer: BE

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