



Vendor: BlackBerry

Exam Code: BCP-223

Exam Name: Supporting Blackberry Enterprise
Server/MicrosoftExchange v5

Version: DEMO

QUESTION 1

Which one of the following is the correct registry path to the BlackBerry Configuration Database information? (Choose one.)

- A. HKEY_LOCAL_MACHINE\SOFTWARE\ResearchIn Motion\BlackBerry Enterprise Server\Database\
- B. HKEY_LOCAL_MACHINE\SOFTWARE\ResearchIn Motion\BlackBerry Enterprise Server\
- C. HKEY_LOCAL_MACHINE\SOFTWARE\ResearchIn Motion\BlackBerry Enterprise Server\Database\
- D. This information is not stored in the registry

Answer: A

QUESTION 2

Which two methods can be used to directly access the Windows Event Log to review them for errors? (Choose two.)

- A. Internet Explorer
- B. Windows Control Panel
- C. Windows Run command
- D. BlackBerry Configuration Tool
- E. BlackBerry Administration Service

Answer: BC

QUESTION 3

A BlackBerry device user is trying to send an email message but is receiving the following error when trying to send: Failure at Service. The user is unable to send PIN messages as well. They are able to make phone calls from the BlackBerry device. No other user on the BlackBerry Enterprise Server is having this issue. What could a system administrator do to troubleshoot this issue? (Choose one.)

- A. Restart the BlackBerry Controller Service to force a mailbox rescan
- B. Associate the user's PIN number back into the database for the users information
- C. Contact the service provider to ensure the correct data provisioning for the user
- D. Wipe the BlackBerry device and complete and enterprise activation process
- E. Ensure the Send As permission is set in Active Directory for this user

Answer: E

QUESTION 4

Which of the following rule Types define a change in the data for an item being monitored by the BlackBerry Monitoring Service? (Choose Which of the following rule Types define a change in the data for an item being monitored by the BlackBerry Monitoring Service? (Choose three.)

- A. Value Based Rule
- B. Time Based Rule
- C. Trigger Based Rule
- D. Action Based Rule
- E. Duration Based Rule

Answer: ABE

QUESTION 5

A system administrator runs daily reports on BlackBerry device users with the BlackBerry Monitoring Service. The system administrator notices that the pending count for 2 out of 30 users is increasing. How can the system administrator verify the two users are able to establish a data connection for email message flow? (Choose two.)

- A. Produce another daily report to verify that pending count will decrease
- B. Send a PIN message to the two affected users
- C. Check the application log for any errors for the two users
- D. Remove and re-add the two users and start the BlackBerry Enterprise Server services
- E. Verify the port 3101 is open on the firewall

Answer: BC

QUESTION 6

Which BlackBerry Router Service configuration must be done before performing a wireless enterprise activation over Wi-Fi ? (Choose one.)

- A. Ensure the BlackBerry Router Service is not installed remotely
- B. Ensure the BlackBerry Router Service has appropriate permissions to Microsoft SQL Server
- C. Ensure the BlackBerry Router Service has appropriate permissions to the mailbox
- D. Ensure the BlackBerry Router Service is configured to listen on port 8080
- E. Verify the setting Permit wireless activation in your WLAN environment is enabled

Answer: E

QUESTION 7

What happens to the activation email message after the BlackBerry Messaging Agent has retrieved it from the mailbox? (Choose one.)

- A. Email message is marked as read
- B. Email message is moved to the Sent folder
- C. Email message remains in the Inbox unread
- D. Email message is removed from the Inbox
- E. Email message is filed to the BlackBerry folder in the mailbox

Answer: D

QUESTION 8

By default how long will the enterprise activation password last before it expires within the BlackBerry Administration Service? (Choose one.)

- A. 1 hour
- B. 12 hours
- C. 24 hours
- D. 48 hours
- E. 7 days

Answer: D

QUESTION 9

Which BlackBerry Enterprise Server components can be installed on remote computers; separate from the BlackBerry Enterprise Server? (Choose three.)

- A. BlackBerry Controller Service
- B. BlackBerry Administration Service
- C. BlackBerry MDS Integration Service
- D. BlackBerry Dispatcher Service
- E. BlackBerry Monitoring Service
- F. BlackBerry Alert Service

Answer: BCE

QUESTION 10

IT policies are assigned for the BlackBerry Enterprise Server at multiple levels. When there are overlaps what level of the IT policy takes priority? (Choose one.)

- A. User
- B. Group
- C. Server
- D. Domain
- E. Corporate

Answer: A

QUESTION 11

Click the Task button to open this item. Once you have completed this item and have selected Done, you may click Next to proceed to the next item.

A BlackBerry device user is attempting to log into the BlackBerry client for Microsoft Office Communicator 2007. What would be the correct order of the data flow?

Drag the steps on the left to the correct order on the right.

Source Header	Target Header
The data is sent through port 3101 to the BlackBerry Router.	place here
The BlackBerry Collaboration Service verifies authorization from the BlackBerry Configuration Database.	place here
The Microsoft Office Live Communication Server authenticates the Microsoft Office Communicator connection.	place here
The BlackBerry device uses the Desktop [BBIM] service book to request data from the correct SRP.	place here
The BlackBerry Dispatcher decrypts and decompresses the data to send over port 3200 by default.	place here

Done

Answer:

A BlackBerry device user is attempting to log into the BlackBerry client for Microsoft Office Communicator 2007. What would be the correct order of the data flow?

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Source Header	Target Header
The data is sent through port 3101 to the BlackBerry Router.	The BlackBerry device uses the Desktop [BBIM] service book to request data from the correct SRP.
The BlackBerry Collaboration Service verifies authorization from the BlackBerry Configuration Database.	The data is sent through port 3101 to the BlackBerry Router.
The Microsoft Office Live Communication Server authenticates the Microsoft Office Communicator connection.	The BlackBerry Dispatcher decrypts and decompresses the data to send over port 3200 by default.
The BlackBerry device uses the Desktop [BBIM] service book to request data from the correct SRP.	The BlackBerry Collaboration Service verifies authorization from the BlackBerry Configuration Database.
The BlackBerry Dispatcher decrypts and decompresses the data to send over port 3200 by default.	The Microsoft Office Live Communication Server authenticates the Microsoft Office Communicator connection.

Done

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