



**Vendor:** Avaya

**Exam Code:** 6402

**Exam Name:** Avaya IP Office Implementation Exam

**Version:** DEMO

#### QUESTION 1

Which two steps must be completed to get Embedded Voice Mail (EVM) Dial by Name to work correctly? (Choose two.)

- A. Add names to the system directory.
- B. Users need to record their names.
- C. Configure DialBy Name action off Auto Attendant.
- D. EmbeddedVoicemail code is set.

**Answer:** AB

#### QUESTION 2

When manually setting up an IP telephone, which setting represents the IP address of the IP Office?

- A. Phonetyp
- B. SwitchSv
- C. CallSv
- D. Filetyp

**Answer:** C

#### QUESTION 3

Which two features are supported by the Embedded Voicemail on the IP Office platform? (Choose two.)

- A. Network Mailbox
- B. Voicemail to Email
- C. Virtual DistributionList
- D. Public Distribution Box
- E. DTMFBreakout from mailbox

**Answer:** BE

#### QUESTION 4

The customer wants to rack mount an IP500 system. The room that the system will be installed in has a 25" width rack with space in it. Which additional equipment is needed to install the system in a rack?

- A. a Standard 19" Rack
- B. yellow2meterinterconnect cables
- C. an Uninterruptable Power Supply
- D. an IP400 Rack Mounting Kit

**Answer:** A

#### QUESTION 5

In Manager, where can the voicemail type be selected for the IP Office to use Embedded Voicemail?

- A. Line form
- B. User form
- C. System form
- D. Auto Attendant form

**Answer: C**

**QUESTION 6**

A customer with digital stations uses their outbound digital lines at 95% of capacity. Which variable should be considered when planning for future growth?

- A. the number of VCM channels
- B. the number of hunt groups
- C. the number of users
- D. the number of trunks

**Answer: D**

**QUESTION 7**

Which tool can be used to convert .wav files to the formats used by Embedded Voicemail?

- A. Advanced File Upgrade
- B. HTMLconverter
- C. Save Files as feature within Manager
- D. LVM Greeting Utility

**Answer: D**

**QUESTION 8**

On a customer system only three out of four analog trunks are connected to a provider. What should be configured for the fourth trunk port?

- A. The Trunk has to be set to Out of Service.
- B. The Line GroupID needs to be set to Default.
- C. The Incoming Call Route needs to be set to DataCall.
- D. The Line Appearance ID should be set to 700.

**Answer: A**

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