



**Vendor:** HP

**Exam Code:** HP3-025

**Exam Name:** 025 - HP LaserJet 9000 series

**Version:** DEMO

**QUESTION 1**

What action should be taken when critical error messages are encountered on the control panel?

- A. perform a cold reset
- B. print an event log
- C. cycle printer power
- D. perform an engine test

**Answer: C**

**QUESTION 2**

You are troubleshooting a media-handling problem after a 66.xy.zz error code appears on the control panel. What does the 66 indicate?

- A. operating error
- B. paper path jam
- C. hardware malfunction
- D. device type

**Answer: D**

**QUESTION 3**

What are possible causes of the LaserJet 9000 printing blank pages? Select TWO.

- A. no developing bias
- B. defective fuser
- C. no cartridge ground
- D. defective laser shutter

**Answer: CD**

**QUESTION 4**

If the Jetdirect functionality fails for the HP LaserJet 9050dn, you must \_\_\_\_\_ .

- A. replace the Jetdirect EIO device
- B. cycle power to reset the device
- C. replace the formatter
- D. download new firmware

**Answer: B**

**QUESTION 5**

What is the maximum stack height in the accumulator of the 3000-sheet stapler/stacker?

- A. 2.5 mm
- B. no limit
- C. 5.5 mm
- D. 5.5 cm

Answer: C

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