



Vendor: Cisco

Exam Code: 642-416

Exam Name: Cisco Unified Communications Architecture and Design (UCAD)

Version: DEMO

QUESTION 1

Which messaging product can operate as part of a digitally networked voice-mail group for up to ten locations? (Choose one.)

- A. Cisco Unity
- B. Cisco Unity Connection
- C. Cisco Unity Express
- D. Cisco Call Pilot

Answer: B

QUESTION 2

Cisco Unified Mobility is now co-resident with Cisco Unified Communications Manager. Which two features are available with this new functionality? (Choose two.)

- A. Single Number Reach
- B. moving your phone to a new office
- C. Dial via Office with your mobile phone
- D. logging into a phone on any cluster to use your extension

Answer: AC

QUESTION 3

When Cisco Unified Presence is integrated with Cisco Unified Communications Manager, which three Cisco IP Phones provide current line appearance status using BLF Speed Dial? (Choose three.)

- A. 7960
- B. 7970
- C. 7941
- D. 7975
- E. 7911

Answer: BCD

QUESTION 4

What is the default number and the maximum number of participants in a Cisco Unified Communications Manager software conference bridge? (Choose one.)

- A. 6, 10
- B. 4, 16
- C. 20, 20
- D. 4, 128
- E. 3, 8

Answer: D

QUESTION 5

What is the default codec that is defined for Cisco Unified Communications Manager software

conference bridges? (Choose one.)

- A. G.723
- B. G.729a
- C. iLBC
- D. G.711
- E. G.722

Answer: D

QUESTION 6

What is the primary reason that organizations implement call center systems? (Choose one.)

- A. provide customer service
- B. outbound telemarketing sales
- C. provide customer self-service
- D. manage inbound and outbound multichannel communications

Answer: D

QUESTION 7

Which Cisco Unified Call Center Enterprise deployment model provides continuous service in the case of a major site failure? (Choose one.)

- A. single-site high availability
- B. multisite centralized
- C. multisite distributed
- D. multisite high availability

Answer: D

QUESTION 8

The Cisco Unified Communication Management Suite is comprised of four main components. Which two of these elements are included? (Choose two.)

- A. Cisco Unified Operations Manager
- B. Cisco Unified Gateway Manager
- C. Cisco Unified Provisioning Manager
- D. Cisco Unified QoS Manager

Answer: AC

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