

Vendor: PEOPLECERT

Exam Code: PC0-003

Exam Name: Managing Successful Programmes (MSP)

Foundation

Version: DEMO

QUESTION 1

Which is a governance area of focus for the Programme Manager in consultation with other stakeholders?

- A. Providing support for governance assurance reviews
- B. Initiating assurance reviews of programme viability
- C. Providing business intelligence for Stakeholder Profiles
- D. Designing the programm's governance arrangements

Answer: D

QUESTION 2

Which is a responsibility of the Senior Responsible Owner?

- A. Planning and designing the programme with other stakeholders
- B. Assuring the integrity of benefits profiles
- C. Providing leadership, direction and priorities throughout the programme
- D. Ensuring business stability during transition

Answer: C

QUESTION 3

Which document is used to gain an understanding of how an outcome linked to one benefit affects a different benefit?

- A. Blueprint
- B. Benefits Map
- C. Stakeholder Profiles
- D. Benefits Management Strategy

Answer: B

QUESTION 4

Which activity includes addressing the disadvantages of `doing nothing' to those stakeholders that object to the programme?

- A. Analyse stakeholders
- B. Sum ma rise risks
- C. Carry out a health check
- D. Conduct a visioning workshop

Answer: D

QUESTION 5

Which of the following statements about the core elements of successful communications is true?

```
1. Stakeholder analysis is required
```

```
2. Audit trail is established
```

- A. Only 1 is true
- B. Only 2 is true
- C. Both land 2are true
- D. Neither 1 or 2 is true

Answer: A

QUESTION 6

Which is an assurance management technique?

- A. Benefits management
- B. Risk management
- C. Business analysis
- D. Gated review

Answer: D

QUESTION 7

Which is the MOST likely source of uncertainties whilst transitioning to new ways of working?

- A. Project development
- B. Programme level
- C. Operational activities
- D. Strategic development

Answer: C

QUESTION 8

Which is represented in a summary risk profile?

- A. Category of risk response
- B. Impact of an issue
- C. Likelihood of a risk
- D. Cause of a risk

Answer: C

QUESTION 9

Which is NOT a purpose of a Blueprint?

- A. Maintain the focus on delivering the new capability
- B. Provide a clear statement of the end goal of the programme
- C. Maintain the programme's focus on delivering the required transformation
- D. Describe the current organization

Answer: B

QUESTION 10

Which of the following statements about programme dependencies is true?

```
 Internal dependencies include dependencies on strategic decisions
 Internal dependencies are likely to be linked to the scope of a corporate portfolio
```

- A. Only 1 is true
- B. Only 2 is true
- C. Both land 2are true
- D. Neither 1 or 2 is true

Answer: D

QUESTION 11

What type of cost is associated with Supporting an operational unit until new working practices become part of business as usual?

A. Project

- B. Business change and transition
- C. Programme management
- D. Capital

Answer: B

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