



Vendor: Avaya

Exam Code: 37820X

Exam Name: Avaya Midsize Solution Design Exam

Version: DEMO

QUESTION 1

The Avaya Vantage™ K155 device has a telephony form factor. What does it mean to have a telephony form factor?

- A. It does not Include a camera.
- B. It does not have a touch screen.
- C. It includes traditional dial pad.
- D. It must use a corded handset.

Answer: C

QUESTION 2

Your customer wants to create wallboards.

In addition to the Basic Avaya Call Reporting license, what is required to provide wallboard templates?

- A. Realtime
- B. Voice Recording Library
- C. Custom reports
- D. Agent Dashboards

Answer: D

QUESTION 3

Your customer wants to edit the standard reports.

In addition to the Basic Avaya Call Reporting license, what is required to allow your customer to change some of the 50 standard reports?

- A. Recording Library
- B. Agent Dashboards
- C. Realtime
- D. Custom reports

Answer: B

QUESTION 4

You have just completed a series of discovery conversations with a customer. To summarize the results of your conversations, what would you create to show each of the customer contacts you met with?

- A. A design diagram for each person
- B. An architectural diagram for each person
- C. A single architectural diagram
- D. A single design diagram

Answer: B

QUESTION 5

To support cradle-to-grave reports for any call, what is the minimum IP Office configuration?

- A. Preferred Edition with VMPro
- B. Essential Edition with an external PC to run Avaya Call Reporting
- C. Essential Edition with an external PC to run Avaya Call Reporting and an IP Office CTI license
- D. Preferred Edition with VMPro and an IP Office CTI license

Answer: C

QUESTION 6

For an Avaya Spaces Basic level account, which statement is true about the email address for Basic users?

- A. Any email address will work for Basic level users.
- B. The email domain name must match the company domain name.
- C. An email address is not required for Basic level users.
- D. The email address for Basic level users does not need to be unique.

Answer: B

QUESTION 7

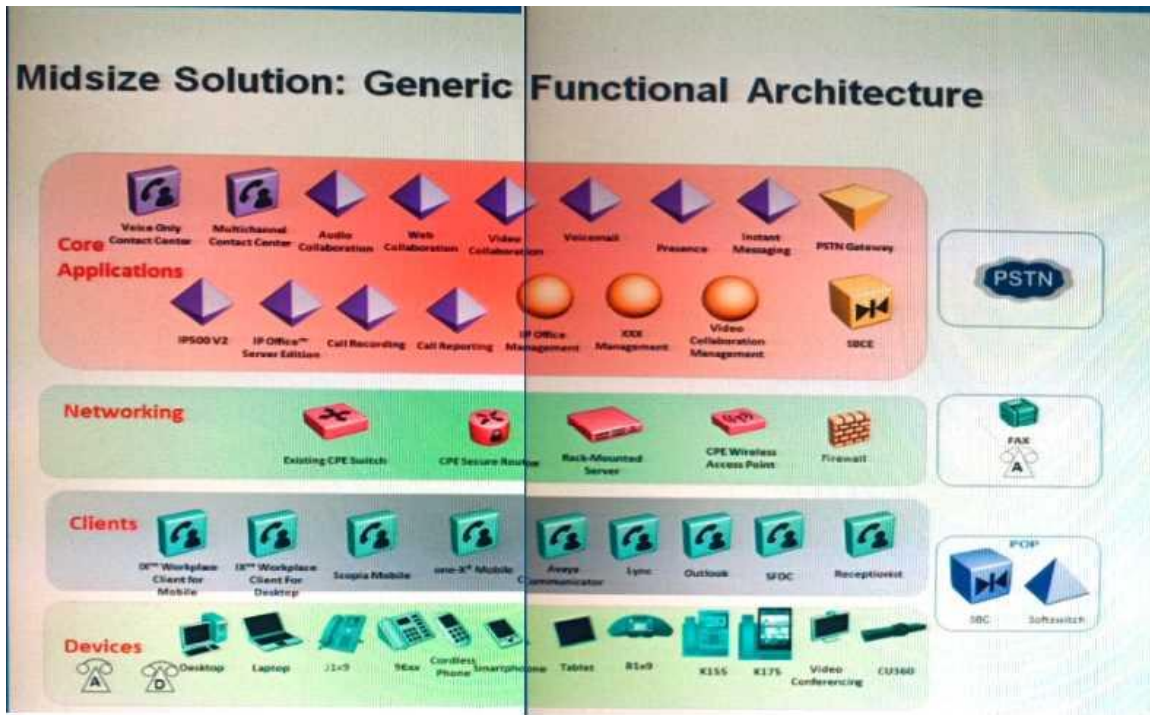
With Avaya Equinox™ Meetings Online, what is the maximum number of live broadcast viewers for a Pro VMR version?

- A. 500 viewers
- B. 50 viewers
- C. 25 viewers
- D. 100 viewers

Answer: A

QUESTION 8

Refer to the exhibit. You have just finished your discovery conversation with a multi-location, midsize customer. What would you do to use the generic functional UC&C architecture shown in the exhibit?



- Create a version of this diagram for each location.
- Add the specific product names for components in your solution.
- Cross out functionality not requested by the customer.
- Add In quantities for each of the components in your solution.

Answer: C

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