



**Vendor:** Avaya

**Exam Code:** 72201X

**Exam Name:** Avaya Aura® Core Components Support  
Certified Exam

**Version:** DEMO

**QUESTION 1**

Which three are Avaya Subscription event packages? (Choose three.)

- A. avaya-ldap-feature-status
- B. avaya-ua-service-state
- C. avaya-ccs-profile
- D. avaya-cm-feature-status
- E. dialog

**Answer:** CDE

**QUESTION 2**

When does Communication Manager insert the shortcut flag during call processing?

- A. During the termination phase (imsterm) of call processing
- B. During the origination phase (imsorig) of call processing
- C. During the initialization phase (imsinit) of call processing
- D. During the dialing analysis phase (imsdialana) of call processing

**Answer:** A

**QUESTION 3**

Ignoring Presence, to be fully functional, how many event package does an AST endpoint subscribe to?

- A. 1
- B. 5
- C. 12
- D. 64

**Answer:** B

**QUESTION 4**

During installation, through the exchange of security certificates, between which three does the Trust Management Service establish trust? (Choose three.)

- A. Identity Management
- B. Communication Manager
- C. System Manager
- D. Certificate Authority
- E. Session Manager

**Answer:** CDE

**QUESTION 5**

Session Manager uses five unique certificates for TLS connections. What are the two most important certificates in communicating with other devices/entities? (Choose two.)

- A. SIP certificates

- B. Sal Agent certificates
- C. WebSphere
- D. HTTPS certificates
- E. Management certificates

**Answer:** AD

#### **QUESTION 6**

What is the function of a Virtual Network Region?

- A. It allows one Network Region to temporarily use bandwidth allocated to another Network Region if it runs out of bandwidth.
- B. It makes DSP resources available in other Network Regions.
- C. It allows Inter-Gateway Alternate Routing (IGAR).
- D. It prevents oversubscription of WAN links for interconnecting Network Regions with different bandwidth limitations.

**Answer:** D

#### **QUESTION 7**

A customer explains that calls are failing to route from Avaya Aura® Session Manager (SM) A (managed by Avaya Aura® System Manager (SMGR) A) to an Avaya Aura® Session Manager (SM) B (managed by Avaya Aura® System Manager (SMGR) B). When you check the configuration in Avaya Aura® Session Manager (SM) A, which statement describes what should you look for?

- A. SM B is defined as a SIP Entity of type "other" +Entity Link, Dial Pattern and Routing Policy.
- B. SM B is defined as a SIP Entity of type "Session Manager" +Entity Link, Dial Pattern and Routing Policy.
- C. SM B is defined as a SIP Entity of type "Session Manager" +Entity Link.
- D. SM B is defined as a SIP Entity of type "other" +Entity Link.

**Answer:** B

#### **QUESTION 8**

When an Avaya SIP Telephone (AST) makes a call to another AST on the same Avaya Aura® Communication Manager (CM), when is a SIP trunk used?

- A. up to the point where calls are shuffled to establish a direct media path
- B. just during call establishment and clear down only
- C. for the entire duration of the call
- D. only when the media path is established

**Answer:** B

#### **QUESTION 9**

A customer has just added a CS1000 SIP Entity and Entity Link using TLS port 5061. Users are unable to call any Avaya Aura® users which are connected via the same Avaya Aura® Session Manager (SM).

They have run a traceSM and see no SIP messages coming from the CS1000 in the trace. They can ping between the CS1000 and SM100.

Which two traces or logs are most relevant to debugging this problem and should be included in the trouble ticket raised with Tier 3 support? (Choose two.)

- A. "list trace tac xxx", where xxx is the TAC of the trunk group between Avaya Aura® Communication Manager and SM
- B. "tshark -i eth1 -w <capturefilename>" on SM
- C. the latest /var/log/ecs logfile on Avaya Aura® Communication Manager
- D. traceSM with TLS handshaking enabled on SM
- E. the ppm.log in /var/log/Avaya/jboss/SessionManager on SM

**Answer: BD**

#### QUESTION 10

A customer reports that several Remote Worker new hires were trying to call co-workers in the office, but noticed their feature buttons were not working. After running a SIP trace, the administrator did not see any PPM Responses coming from Avaya Aura® Communication Manager (CM).

After looking at how the call flow is supposed to go, the administrator looked at the SIP communication profile and saw that CM had not been administered as a sequenced application. If CM had been added to the endpoint's SIP Communication Profile as a Sequenced Application, which step was missing in the call flow?

- A. PPM is downloaded to the Remote Worker telephone from Avaya Aura® Session Manager (SM) via Avaya Session Border Controller for Enterprise (SBCE).
- B. PPM is downloaded to Avaya Aura® Session Manager (SM) from CM.
- C. PPM is downloaded to the Remote Worker telephone from Avaya Aura® System Manager (SMGR).
- D. PPM is downloaded to the Remote Worker telephone from CM.

**Answer: A**

#### QUESTION 11

Which Linux command is used to start a previously stopped Communication Manager?

- A. start -s CommunicaMgr
- B. restartCM
- C. start -s CM
- D. start CM

**Answer: A**

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