



**Vendor:** Avaya

**Exam Code:** 78201X

**Exam Name:** Avaya IP Office™ Platform Support Certified  
Exam

**Version:** DEMO

### QUESTION 1

A customer wants all employees to be able to communicate seamlessly with each other and external parties. Some of their employees are often on the road, or off-site. Which application could you recommend for these users?

- A. Mobile Twinning
- B. Avaya Communicator
- C. Suggest the User divert their extension to their mobile
- D. one-X Mobile Preferred

**Answer:** D

### QUESTION 2

Which three statements are requirements for the installation of IP Office Server Edition on an Avaya supplied server? (Choose three.)

- A. Enable Java within the browser.
- B. Edit the password and configure the customer network settings.
- C. Set the Ignition process to Server mode.
- D. Install it from the USB shipped with the server, or from the install image on the DVD.
- E. Use the Initial Configuration Utility to set up detailed Midmarket Server operation.

**Answer:** ABC

**Explanation:**

<https://downloads.avaya.com/css/P8/documents/100164733> Page: 13-28

### QUESTION 3

Before attempting to connect an IP Office to a one-X?Portal server, what must be checked?

- A. Time Profiles
- B. Hunt Group Settings
- C. User Rights
- D. Security Settings

**Answer:** D

**Explanation:**

<https://downloads.avaya.com/css/P8/documents/101028405> Page: 21

### QUESTION 4

Once the IP Office Server Edition is installed, which application must be used to install the required licenses for the system?

- A. Web Manager Admin Application
- B. Web Manager Application
- C. Manager Application
- D. System Status Application

**Answer:** C

**Explanation:**

<https://downloads.avaya.com/css/P8/documents/100164733> Page: 53

#### QUESTION 5

Which three licenses are made obsolete by Server Edition? (Choose three.)

- A. Voice Networking
- B. Receptionist
- C. Advanced Edition
- D. Power User
- E. Mobile Worker

**Answer:** ACD

#### QUESTION 6

Secure Digital (SD) card commands can be invoked from which two sources? (Choose two.)

- A. VoiceMail Pro Client
- B. IP Office Manager
- C. one-X Portal
- D. System Status Application
- E. one-X Portal for IP Office

**Answer:** BD

#### QUESTION 7

There is a recommended order to powering up the IP Office 500 V2: first up the expansion modules before powering up the control unit.

Why is this?

- A. It is easier to start with the expansion unit at the top and then work your way down.
- B. All expansion units need to be powered for the control unit to discover them.
- C. The expansion units may not always see the control unit if powered up last.
- D. The expansion units take longer to power up.

**Answer:** B

**Explanation:**

[https://downloads.avaya.com/elmodocs2/ip\\_office/R4.2/Newissuesept08/eng/ip\\_office\\_installation.pdf](https://downloads.avaya.com/elmodocs2/ip_office/R4.2/Newissuesept08/eng/ip_office_installation.pdf) Page: 111

#### QUESTION 8

Which two applications can you use to configure Users, Hunt Groups, and Incoming Call Routes? (Choose two.)

- A. Manager
- B. Web Manager Admin
- C. Web Manager
- D. WebLM

**Answer:** AC

**Explanation:**

<https://downloads.avaya.com/css/P8/documents/101005690>  
<https://downloads.avaya.com/css/P8/documents/101005673>

**QUESTION 9**

Which statement about the Linux OS for IP Office is true?

- A. All initial IP Office system configurations must be completed via the Linux command line.
- B. The Linux OS must be installed prior to beginning the IP Office Server Edition installation.
- C. The IP Office for Linux software is provided as a single DVD orderable from Avaya, or downloaded to a USB Stick.
- D. The base operating system installed is DOS.

**Answer: C**

**Explanation:**

<https://downloads.avaya.com/css/P8/documents/100175282> Page: 15

**QUESTION 10**

Which three statements about IP Office Server Edition (non-Select) are true? (Choose three.)

- A. IP Office Server Edition must have an IP500 V2 Gateway to support SIP trunks.
- B. IP Office Server Edition Non-Select can be expanded to support 2000 users.
- C. IP Office Server Edition requires a primary and secondary server.
- D. IP Office Server Edition is a software-based solution.
- E. IP Office Server Edition can be upgraded to the Select version.

**Answer: ABE**

**QUESTION 11**

Which two are required for IP Office to support a SIP IP hard telephone? (Choose two.)

- A. user profiles set to Virtual
- B. advanced System license
- C. endpoint license
- D. user profile set to Teleworker
- E. user and SIP extension in IP Office

**Answer: CE**

**Explanation:**

[http://www.patton.com/files/support/kb/Avaya\\_IP\\_Office.pdf](http://www.patton.com/files/support/kb/Avaya_IP_Office.pdf)

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